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OIPE
APR 03 2002

TELECOPY TRANSMISSION SHEET

TO: U.S. Patent and Trademark Office
Attn: Duplicate OIPE

Fax # (703) 746-4060

FROM: William A. Munck, Esq.

DATE: April 3, 2002

Time: 10:30 am

NUMBER OF PAGES (including cover page): 12

CLIENT #: SAMS01-00187 - USSN 10/039,186

NOTE:

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DOCKET NO. SAMS01-00187
Customer No. 23990

PATENT**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re application of : David Allan Collins
U.S. Serial No. : 10/039,186
Filed : December 31, 2001
For : SYSTEM AND METHOD FOR DISTRIBUTED CALL PROCESSING
USING A DISTRIBUTED TRUNK IDLE LIST
Group No. : 2681
Examiner : (Not Yet Assigned)

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FILE
APR 03 2002

Commissioner for Patents
Washington, D.C. 20231

CERTIFICATE OF TRANSMISSION BY FACSIMILE

Sir:

The undersigned hereby certifies that the following documents:

1. Response to Request for Substitute Papers;
2. Copy of Certificate of Mailing by First Class Mail, Response to Notice to File Missing Parts of Nonprovisional Application, Declaration and Power of Attorney; Check in the amount of \$906.00 for the patent application filing fee (\$776.00) and Missing Parts surcharge (\$130.00), and copy of the Notice to File Missing Parts of Nonprovisional Application, as mailed to the U.S. Patent and Trademark Office on February 18, 2002; and
3. Copy of the Request for Substitute Papers

relating to the above application were faxed to (703) 746-4060 on 4/3/02.

Date: April 3, 2002

William A. Munck
William A. Munck
Reg. No. 39,308

P.O. Drawer 800889
Dallas, Texas 75380
Phone: (214) 922-9221
Fax: (214) 969-7557
E-mail: wmunck@davismunck.com

DOCKET NO. SAMS01-00187
Customer No. 23990

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of : David Allan Collins
U.S. Serial No. : 10/039,186
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Group No. : 2681
Examiner : (Not Yet Assigned)

Commissioner for Patents
Washington, D. C. 20231

Sir:

RESPONSE TO REQUEST FOR SUBSTITUTE PAPERS

In response to the Request for Substitute Papers mailed March 22, 2002, Applicant submits, by facsimile ((703) 746-4060), a complete and accurate copy of the papers mailed on February 18, 2002, and received by the United States Patent and Trademark Office on March 1, 2002.

Respectfully submitted,

DAVIS MUNCK, P.C.

Date: April 3, 2002
William A. Munck

Registration No. 39,308

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Dallas, Texas 75380
Phone: (214) 922-9221
Fax: (214) 969-7557
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UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
United States Patent and Trademark Office
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O I P E
APR 03 2002

Application Number	Filing Date	First Named Applicant	Atty. Docket No.
10/039,186	12/31/2001	Collins, David	SAMS01-00187

Novakov Davis & Munck, P.C.
Three Galleria Tower
Suite 900
13155 Noel Road
Dallas TX 75240

COPY OF PAPERS
ORIGINALLY FILED

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MAR 26 2002

Title: System and method for distributed call processing using a distributed trunk idle list

Date Mailed: 03/22/2002

NOVAKOV DAVIS & MUNCK

Request for Substitute Papers

The papers filed on 03/01/02 (certificate of mailing dated 02/18/02) are no longer in condition to become part of the permanent records of the United States Patent and Trademark Office (USPTO) for this application (37 CFR 1.52(a)) due to the United States Postal Service sanitization process.

The USPTO requests that applicant provide a copy of the above-identified papers (except for any U.S. or foreign patent documents submitted with the above-identified papers) with a statement that such copy is a complete and accurate copy of the above-identified papers (signing and returning a copy of this notice will provide such a statement). The reply to this letter should be submitted to the USPTO by facsimile at the number indicated **703-746-4060(OIPE)**.

Alternatively, the reply to this letter may be hand-carried to the Customer Service Window located in Room 1B03 of Crystal Plaza Building 2, Arlington, Virginia, 22202.

The USPTO **strongly** prefers that the reply to this letter be submitted by facsimile. However, if applicant cannot submit the reply to this letter by facsimile (or hand-delivery), the reply may be mailed to: Box Duplicate OIPE, U.S. Patent and Trademark Office, P.O. Box 2327, Arlington, VA 22202-2327.

This letter is not a notice under 37 CFR 1.251. However, failure to timely reply to this notice within **two (2) weeks** of the date of receipt of this letter may result in the USPTO issuing a notice under 37 CFR 1.251. A copy of this notice should be included with the reply.

The enclosed papers are a complete and accurate copy of the above-identified papers.

Name: William A. Munck Registration No.: 39,308

Signature: William A. Munck Date: April 3, 2002

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MAR 31 2002

COPY OF PA-
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OIFE
APR 03 2002

Filed:

In re. Application of: Feb. 18, 2002
DAVID ALLAN COLLINS

Serial No.: 10/039,186

Filed: December 31, 2001

Title: SYSTEM AND METHOD FOR DISTRIBUTED CALL
PROCESSING USING A DISTRIBUTED TRUNK IDLE LIST

Docket No.: SAMS01-00187

The following documents were received in the U.S. Patent and Trademark Office on the date stamped below:

- 1) Certificate of Mailing by First Class Mail;
- 2) Response to Notice to File Missing Parts of Nonprovisional Application;
- 3) Declaration and Power of Attorney;
- 4) Check in the amount of \$906.00 for the patent application filing fee (\$776.00) and Missing Parts surcharge (\$130.00);
- 5) Copy of the Notice to File Missing Parts of Nonprovisional Application.

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MAR 21 2002

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MAR 19 2002

NOVAKOV DAVIS & MUNCK

04/03/02

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DAVIS & MUNCK → 917037464060

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A PROFESSIONAL CORPORATION

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02/18/2002

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Customer No. 23990

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APR 03 2002

In re application of : David Allan Collins
U.S. Serial No. : 10/039,186
Filed : December 31, 2001
For : SYSTEM AND METHOD FOR DISTRIBUTED CALL PROCESSING
USING A DISTRIBUTED TRUNK IDLE LIST
Group No. : 2681
Examiner : (Not Yet Assigned)

BOX MISSING PARTS

Commissioner for Patents
Washington, D.C. 20231CERTIFICATE OF MAILING BY FIRST CLASS MAIL

Sir:

The undersigned hereby certifies that the following documents:

1. Response to Notice to File Missing Parts of Nonprovisional Application;
2. Declaration and Power of Attorney;
3. Check in the amount of \$906.00 for the patent application filing fee (\$776.00) and Missing Parts surcharge (\$130.00);
4. Copy of the Notice to File Missing Parts of Nonprovisional Application; and
5. A postcard receipt;

relating to the above application, were deposited as "First Class Mail" with the United States Postal Service, addressed to Box MISSING PARTS, Commissioner for Patents, Washington, D.C. 20231, on 2/18/02

Date:

2/18/02

Mailed

Kathy Longenecker

Date:

Feb. 14, 2002William A. Munck
Reg. No. 39,308P.O. Drawer 800889
Dallas, Texas 75380
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Fax: (214) 969-7557
E-mail: wmunck@novakov.com

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DOCKET NO. SAMS01-00187
Customer No. 23990

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APR 03 2002

In re application of : David Allan Collins
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PROCESSING USING A DISTRIBUTED TRUNK IDLE LIST
Group No. : 2681
Examiner : (Not Yet Assigned)

BOX MISSING PARTS
Commissioner for Patents
Washington, D. C. 20231

Sir:

RESPONSE TO NOTICE TO FILE MISSING PARTS OF APPLICATION

In response to the Notice to File Missing Parts of Application dated February 4, 2002,
attached are the following documents:

1. Declaration and Power of Attorney;
2. Check in the amount of \$906.00 for the patent application filing fee (\$776.00) and
Missing Parts surcharge (\$130.00);
3. A copy of the Notice to File Missing Parts of Application; and
4. Our postcard receipt.

The Commissioner is hereby authorized to charge any additional fees which may be required,
or credit any overpayment to Novakov Davis Deposit Account No. 50-0208.


COPY OF PAPER
ORIGINALLY FILED

ATTORNEY DOCKET NO.: SAMS01-00187
U.S. SERIAL NO. 10/039,186
PATENT

Respectfully submitted,

NOVAKOV DAVIS & MUNCK, P.C.

Date: Feb. 14, 2002



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APR 03 2002



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WASHINGTON, D.C. 20231
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APPLICATION NUMBER	FILING/RECEIPT DATE	FIRST NAMED APPLICANT	ATTORNEY DOCKET NUMBER
10/039,186	12/31/2001	David Allan Collins	SAMS01-00187

CONFIRMATION NO. 7216

FORMALITIES LETTER



OC000000007419147

Novakov Davis & Munck, P.C.
Three Galleria Tower
Suite 900
13155 Noel Road
Dallas, TX 75240

Date Mailed: 02/04/2002

NOTICE TO FILE MISSING PARTS OF NONPROVISIONAL APPLICATION

FILED UNDER 37 CFR 1.53(b)

Filing Date Granted

An application number and filing date have been accorded to this application. The item(s) indicated below, however, are missing. Applicant is given **TWO MONTHS** from the date of this Notice within which to file all required items and pay any fees required below to avoid abandonment. Extensions of time may be obtained by filing a petition accompanied by the extension fee under the provisions of 37 CFR 1.136(a).

- The statutory basic filing fee is missing.
Applicant must submit \$ 740 to complete the basic filing fee for a non-small entity. If appropriate, applicant may make a written assertion of entitlement to small entity status and pay the small entity filing fee (37 CFR 1.27).
- Total additional claim fee(s) for this application is \$36.
 - \$36 for 2 total claims over 20.
- The oath or declaration is unsigned.
- To avoid abandonment, a late filing fee or oath or declaration surcharge as set forth in 37 CFR 1.16(l) of \$130 for a non-small entity, must be submitted with the missing items identified in this letter.
- The balance due by applicant is \$ 906.

*A copy of this notice **MUST** be returned with the reply.*

Customer Service Center
Initial Patent Examination Division (703) 308-1202

PART 2 - COPY TO BE RETURNED WITH RESPONSE